

MAHALLAK – VENDOR TERMS AND CONDITIONS

1. Introduction

These Vendor Terms and Conditions (“Agreement”) govern the relationship between Digital Shopping Oasis Company For E-Marketing LLC, a company duly established under the laws of the Hashemite Kingdom of Jordan (the “Company”), and any individual or entity registering as a vendor on the digital marketplace platform operated by the Company under the name “Mahallak” (“Vendor”, “you”, or “your”).

The Company operates a digital marketplace platform under the name “Mahallak”, which connects customers, vendors, and independent delivery providers for the purpose of facilitating the purchase and delivery of goods.

By registering, accessing, or using the platform as a Vendor, you acknowledge that you have read, understood, and agree to be legally bound by this Agreement and any related policies or guidelines.

If you do not agree to these terms, you must not use the platform as a Vendor.

The Company reserves the right to update, modify, or replace this Agreement at any time in accordance with the provisions set forth herein.

2. Nature of the Platform

Mahallak is a technology-based digital marketplace operated by Digital Shopping Oasis Company For E-Marketing LLC that facilitates connections between customers, independent vendors, and independent delivery providers.

Mahallak provides tools and services that enable:

- Vendors to list, promote, and sell their products
- Customers to browse and place orders
- Delivery providers to accept and fulfill delivery requests

Mahallak acts solely as an intermediary platform and does not:

- Own, manufacture, store, or inspect any products listed on the platform

- Act as a seller, retailer, distributor, or reseller of any products
- Control or guarantee the quality, safety, legality, or availability of any products
- Employ delivery providers or operate as a transportation or logistics company

All transactions conducted through the platform are concluded directly between the Vendor and the customer. The Vendor is the sole seller of record and is fully responsible for all aspects of the products sold, including but not limited to quality, legality, pricing, and compliance with applicable laws.

Delivery services available through the platform are performed by independent third-party delivery providers. Mahallak's role is limited to facilitating the connection between Vendors and such providers. Mahallak does not assume responsibility for the actions, omissions, or conduct of any delivery provider.

While Mahallak may provide operational support, tools, or features to facilitate transactions and logistics, such involvement does not constitute control over Vendors or delivery providers and does not create any partnership, agency (except where explicitly stated), employment, or joint venture relationship.

Mahallak reserves the right, but is not obligated, to monitor platform activity, review listings, and take action against violations of this Agreement or applicable laws.

3. Vendor Eligibility and Registration

To register and operate as a Vendor on Mahallak, you must meet the eligibility requirements set by Digital Shopping Oasis Company For E-Marketing LLC and successfully complete the registration process through the platform.

By registering as a Vendor, you represent and warrant that:

- You are legally capable of entering into binding agreements under applicable law
- You will provide accurate, complete, and up-to-date information at all times
- You will maintain the accuracy of your registration details and promptly update any changes

As part of the registration process, Vendors are required to provide:

- Valid identification and/or business information as requested
- Valid payout details, including but not limited to IBAN and/or CliQ information
- Any additional documentation reasonably required by Mahallak

Vendors must satisfy one of the following conditions:

- Hold a valid business license or authorization to operate under applicable laws; OR
- Enter into a separate binding agreement or acknowledgment with Mahallak where formal licensing is not available or not required

Submission of registration information does not guarantee approval. Mahallak reserves the right, at its sole discretion, to:

- Approve or reject any Vendor application
- Request additional information or documentation at any time
- Suspend, restrict, or revoke Vendor access if information provided is found to be inaccurate, incomplete, or misleading

Mahallak may conduct verification checks, including identity, business, or compliance reviews, either during registration or at any time thereafter.

The Vendor is solely responsible for ensuring that its operations comply with all applicable laws, regulations, and licensing requirements within the Hashemite Kingdom of Jordan.

Mahallak reserves the right to impose additional eligibility criteria, onboarding requirements, or operational conditions at any time, and continued use of the platform constitutes acceptance of such requirements.

4. Vendor Obligations

The Vendor agrees to operate on the Mahallak platform in a professional, lawful, and responsible manner at all times.

The Vendor shall:

- Ensure that all products listed and sold are lawful, safe, and compliant with all applicable laws and regulations within the Hashemite Kingdom of Jordan
- Provide accurate, complete, and non-misleading product information, including descriptions, pricing, images, and availability
- Maintain up-to-date listings and promptly update any changes to product details
- Honor all confirmed orders and prepare them in a timely manner for pickup or delivery
- Ensure that all products are properly packaged and ready for collection by delivery providers
- Maintain appropriate standards of quality, hygiene, and safety where applicable

The Vendor shall not:

- List, promote, or sell any prohibited or illegal products
- Misrepresent products, pricing, availability, or business identity

- Engage in fraudulent, deceptive, or abusive practices
- Interfere with the normal operation of the platform or attempt to bypass it

The Vendor is solely responsible for:

- The quality, safety, and legality of all products offered
- Compliance with all applicable laws, regulations, and licensing requirements
- Any claims, damages, or liabilities arising from products sold or services provided

The Vendor acknowledges that failure to meet these obligations may result in actions taken by Mahallak, including but not limited to:

- Removal of listings
- Temporary suspension of account access
- Permanent termination from the platform

Mahallak reserves the right to set and enforce operational standards, policies, or guidelines from time to time, and the Vendor agrees to comply with such requirements as a condition of continued use of the platform.

5. Prohibited Products

The Vendor is strictly prohibited from listing, advertising, offering, or selling any products that are illegal, unsafe, or restricted under applicable laws and regulations within the Hashemite Kingdom of Jordan.

Prohibited products include, but are not limited to:

- Weapons, ammunition, or weapon-related components
- Drugs, narcotics, controlled substances, or any illegal pharmaceuticals
- Counterfeit, pirated, or stolen goods
- Hazardous materials or unsafe products
- Any goods that violate intellectual property rights
- Any products that require special licenses, approvals, or permits that the Vendor does not possess
- Any other items prohibited by applicable law or regulation

The Vendor is solely responsible for ensuring that all listed products comply with all applicable legal and regulatory requirements.

Mahallak does not pre-screen all listings and does not guarantee the legality of products listed on the platform. However, Mahallak reserves the right, at its sole discretion, to:

- Remove or restrict access to any product listing
- Suspend or terminate Vendor accounts
- Withhold payouts related to suspicious or non-compliant activity
- Report suspected illegal activity to relevant authorities where required or deemed appropriate

The Vendor agrees to fully cooperate with any investigation conducted by Mahallak or competent authorities regarding suspected violations.

Any violation of this section shall be considered a material breach of this Agreement and may result in immediate suspension or permanent termination of the Vendor's access to the platform.

6. Orders and Fulfillment

Orders placed by customers through the Mahallak platform constitute requests to purchase products from the Vendor. An order is not considered confirmed until it has been accepted by the Vendor through the platform.

Upon accepting an order, the Vendor is obligated to:

- Fulfill the order in accordance with the details provided at the time of purchase
- Prepare the order accurately and within a reasonable timeframe
- Ensure the order is properly packaged and ready for pickup by the assigned delivery provider

The Vendor shall not:

- Accept orders without the intention or ability to fulfill them
- Unreasonably delay preparation of accepted orders
- Cancel accepted orders without a valid and justifiable reason

In the event that a Vendor is unable to fulfill an order, the Vendor must promptly update the order status through the platform and provide an appropriate reason.

The Vendor is solely responsible for:

- Order accuracy and completeness
- Product condition at the time of handover
- Timely preparation and readiness for delivery

Mahallak may monitor Vendor performance and fulfillment behavior. Repeated failure to meet acceptable standards, including but not limited to delays, cancellations, or inaccuracies, may result in:

- Reduced visibility on the platform
- Temporary suspension
- Permanent termination of Vendor access

Mahallak reserves the right to establish performance standards, service level expectations, or operational guidelines from time to time, and Vendors agree to comply with such requirements as a condition of continued use of the platform.

7. Pricing, Commission, and Fees

The Vendor retains full responsibility for setting the retail prices of all products listed on the Mahallak platform. The Vendor agrees that all pricing must be accurate, transparent, and not misleading to customers.

Mahallak charges a commission and/or service fees for facilitating transactions conducted through the platform.

Such fees:

- Are determined solely by Mahallak
- May vary based on product category, market conditions, operational factors, or other considerations
- May be modified, updated, or restructured at any time at Mahallak's discretion

Mahallak may, at its discretion, introduce additional fees, including but not limited to:

- service fees
- promotional or marketing fees
- onboarding or premium service fees
- feature-based or subscription-based fees

The Vendor acknowledges and agrees that continued use of the platform constitutes acceptance of any applicable fees, charges, or commission structures in effect at the time of use.

Mahallak reserves the right to apply different pricing models, fee structures, or commission arrangements across different categories, Vendors, or time periods.

The Vendor agrees not to:

- Manipulate pricing in a misleading or deceptive manner
- Circumvent the platform to avoid applicable fees or commissions
- Engage in pricing practices that may harm the integrity or operation of the platform

Mahallak reserves the right to take action against any Vendor attempting to bypass or undermine the platform's pricing or commission structure.

8. Payments and Payouts

Mahallak facilitates the collection and settlement of payments between customers and Vendors through the platform and associated delivery processes.

Depending on the method of payment, amounts due from customers may be collected directly by Mahallak or through delivery providers acting within the operational framework of the platform.

The Vendor acknowledges and agrees that:

- Mahallak acts as a collection and settlement facilitator for transactions conducted through the platform
- Delivery providers may collect payments from customers on behalf of the platform as part of the order fulfillment process
- Mahallak is not a financial institution and does not provide banking services

Payouts to Vendors

Amounts due to Vendors, after deduction of applicable fees, commissions, or adjustments, shall be transferred to the Vendor's registered payout method (including IBAN and/or CliQ).

Payouts are typically processed within approximately **1–3 business days**, subject to operational conditions.

Mahallak reserves the right to:

- Delay payouts where reasonably necessary, including in cases of disputes, suspected fraud, or verification processes
- Withhold or suspend payouts associated with suspicious, non-compliant, or disputed transactions
- Adjust payout amounts to account for refunds, reversals, penalties, or other applicable deductions

Right of Offset

Mahallak may deduct from any amounts payable to the Vendor any sums owed to Mahallak, including but not limited to:

- customer refunds

- chargebacks or reversals
- penalties or damages
- fees or other obligations

Payment Risk and Acknowledgment

The Vendor acknowledges that payment collection in certain cases may involve cash handling through delivery providers. While Mahallak implements operational measures to facilitate such processes, the Vendor understands that:

- Payment completion is subject to successful collection from the customer
- Delays or issues may occur due to operational or logistical factors

Mahallak shall not be liable for delays or failures in payment collection arising from circumstances beyond its reasonable control.

The Vendor acknowledges that payment collection may be performed by independent delivery providers acting on behalf of the platform, and that successful payment and payout is dependent on proper collection and remittance of funds by such providers.

9. Taxes

The Vendor acknowledges and agrees that amounts collected through the Mahallak platform are allocated between:

- amounts representing the Vendor's sales proceeds; and
- amounts retained by Mahallak as commissions, service fees, or other charges for the use of the platform

Mahallak is responsible only for taxes applicable to the fees, commissions, or amounts it retains in connection with its services.

The Vendor is solely responsible for all taxes related to its sales, revenues, and business operations, including but not limited to:

- income taxes
- sales or value-added taxes (if applicable)
- any other regulatory or statutory obligations

Mahallak does not assume responsibility for calculating, collecting, reporting, or remitting taxes on behalf of the Vendor unless expressly required by applicable law.

10. Refunds and Disputes

The Vendor is solely responsible for addressing and resolving all product-related issues, including but not limited to:

- incorrect or incomplete orders
- defective or damaged products
- quality-related complaints
- misrepresentation of products

The Vendor agrees to handle such matters in a timely, fair, and professional manner.

Platform Involvement

Mahallak may, at its sole discretion:

- review complaints or disputes raised by customers
- request information or clarification from the Vendor
- facilitate communication between the parties
- intervene in order-related issues where deemed appropriate

Mahallak reserves the right, but is not obligated, to determine an appropriate resolution to a dispute.

Refunds and Adjustments

In cases where a refund, partial refund, or compensation is deemed appropriate, Mahallak may:

- require the Vendor to issue a refund
- process a refund to the customer
- deduct the applicable amount from the Vendor's current or future payouts

Such decisions may be made based on available evidence, platform policies, and customer experience considerations.

Vendor Cooperation

The Vendor agrees to:

- cooperate fully with any dispute review or investigation
- provide requested information within a reasonable timeframe
- comply with outcomes determined through the platform

Failure to cooperate may result in:

- withholding of payouts
- account suspension
- termination from the platform

Limitation of Responsibility

Mahallak acts as a facilitator of transactions and dispute processes and is not responsible for the underlying products or services provided by the Vendor.

Mahallak does not guarantee any specific outcome in dispute resolution and shall not be liable for decisions made in good faith based on available information.

11. Fraud and Abuse

The Vendor agrees to use the Mahallak platform in a lawful, honest, and good faith manner and shall not engage in any fraudulent, deceptive, or abusive conduct.

Prohibited conduct includes, but is not limited to:

- Creating false, misleading, or duplicate listings
- Manipulating prices, availability, or order flows in a deceptive manner
- Accepting orders without the intention to fulfill them
- Coordinating fake orders, self-orders, or artificial transactions
- Attempting to inflate performance metrics or rankings
- Circumventing the platform to complete transactions outside Mahallak in order to avoid applicable fees or controls
- Misusing customer data or engaging in unauthorized communications
- Engaging in any activity that may harm customers, other Vendors, delivery providers, or the integrity of the platform

Mahallak reserves the right, at its sole discretion, to monitor activity, investigate suspected misconduct, and take appropriate action, including but not limited to:

- removing listings
- restricting account functionality
- withholding or reversing payouts
- suspending or permanently terminating Vendor accounts

Where necessary or appropriate, Mahallak may report suspected fraudulent or illegal activity to relevant authorities.

The Vendor agrees to cooperate fully with any investigation conducted by Mahallak and to provide any information reasonably requested.

Any violation of this section shall be considered a material breach of this Agreement and may result in immediate action without prior notice.

12. Platform Availability

Mahallak strives to provide a reliable and efficient platform; however, the Vendor acknowledges and agrees that the platform is provided on an “as is” and “as available” basis.

Mahallak does not guarantee that:

- the platform will be uninterrupted, error-free, or continuously available
- the platform will operate without delays, disruptions, or technical issues
- any defects or errors will be corrected immediately

The platform may be subject to:

- scheduled maintenance
- updates or upgrades
- technical failures or outages
- interruptions caused by third-party services or infrastructure

Mahallak shall not be liable for any losses, damages, or business interruptions resulting from:

- system downtime or inaccessibility
- delays in order processing or communication
- technical errors or malfunctions

The Vendor acknowledges that use of the platform is at their own risk and that Mahallak may modify, suspend, or discontinue any part of the platform at any time without prior notice.

13. Intellectual Property

The Vendor retains ownership of all intellectual property rights in and to the content it provides to the Mahallak platform, including but not limited to product images, descriptions, logos, trademarks, and branding materials (“Vendor Content”).

By uploading, submitting, or making available any Vendor Content on the platform, the Vendor grants Digital Shopping Oasis Company For E-Marketing LLC a worldwide, non-exclusive, royalty-free, transferable, and sublicensable license to:

- use, reproduce, display, and distribute the Vendor Content

- modify or adapt the content for formatting, promotional, or technical purposes
- publish and promote the content across the Mahallak platform and related marketing channels, including digital advertising and social media

This license is granted for the purpose of operating, promoting, and improving the platform and shall remain valid for as long as the Vendor uses the platform and for a reasonable period thereafter in connection with ongoing operations or marketing materials.

The Vendor represents and warrants that:

- it owns or has all necessary rights, licenses, and permissions to use and share the Vendor Content
- the Vendor Content does not infringe any third-party intellectual property rights

Mahallak reserves the right to remove or restrict any content that it believes may violate intellectual property rights or applicable laws.

Nothing in this Agreement grants the Vendor any ownership rights in or to the Mahallak platform, systems, branding, or intellectual property. All rights, title, and interest in and to the platform remain exclusively with Digital Shopping Oasis Company For E-Marketing LLC.

14. Liability

The Vendor acknowledges and agrees that it is solely responsible for all products listed, sold, and fulfilled through the Mahallak platform.

The Vendor assumes full responsibility and liability for:

- the quality, safety, and legality of all products
- compliance with all applicable laws and regulations
- accuracy of product descriptions and representations
- fulfillment of orders and customer satisfaction
- any claims, damages, losses, or injuries arising from products sold

Mahallak operates solely as an intermediary platform and does not assume responsibility for the products or services provided by Vendors or the actions of delivery providers.

To the maximum extent permitted by applicable law, Mahallak shall not be liable for:

- any indirect, incidental, special, or consequential damages
- loss of profits, revenue, business opportunities, or goodwill
- damages arising from product defects, delays, or fulfillment failures
- actions or omissions of Vendors or delivery providers

Where liability cannot be excluded under applicable law, Mahallak's total liability shall be limited to the amount of fees or commissions actually received by Mahallak in connection with the specific transaction giving rise to the claim.

Mahallak shall not be liable for any failure or delay resulting from circumstances beyond its reasonable control, including but not limited to events described under the Force Majeure provisions of this Agreement.

The Vendor acknowledges that use of the platform is at its own risk and agrees that Mahallak provides its services without warranties of any kind, whether express or implied, to the extent permitted by law.

15. Indemnification

The Vendor agrees to indemnify, defend, and hold harmless Digital Shopping Oasis Company For E-Marketing LLC, its owners, directors, officers, employees, affiliates, and representatives from and against any and all claims, demands, actions, liabilities, damages, losses, costs, and expenses (including reasonable legal fees) arising out of or related to:

- the Vendor's products, including their quality, safety, or legality
- any breach of this Agreement by the Vendor
- violation of any applicable laws or regulations
- infringement of any third-party rights, including intellectual property rights
- customer complaints, disputes, or claims related to orders fulfilled by the Vendor
- any act, omission, negligence, or misconduct by the Vendor

This indemnification obligation applies regardless of whether such claims are brought by customers, delivery providers, government authorities, or any other third party.

The Vendor agrees to cooperate fully in the defense of any such claims and acknowledges that Mahallak reserves the right to assume control of the defense and settlement of any matter subject to indemnification.

The Vendor shall not settle any claim that imposes liability or obligations on Mahallak without prior written consent.

This section shall survive termination or expiration of this Agreement.

16. Independent Relationship

Nothing in this Agreement shall be deemed to create any partnership, joint venture, agency, franchise, or employment relationship between the Vendor and Digital Shopping Oasis Company For E-Marketing LLC.

The Vendor operates as an independent business entity and is solely responsible for:

- its operations, business decisions, and internal management
- compliance with all applicable laws and regulations
- payment of any applicable taxes, fees, or obligations related to its business

The Vendor has no authority to:

- act on behalf of Mahallak
- bind Mahallak to any agreement or obligation
- make any representations or warranties in the name of Mahallak

The Vendor shall not represent itself as an employee, agent, or authorized representative of Mahallak under any circumstances.

Except where explicitly stated in relation to payment collection or operational facilitation, no agency relationship is created between the Vendor and Mahallak.

The Vendor acknowledges that its use of the platform does not grant any rights to control or direct the operations of Mahallak, nor does Mahallak control the Vendor's internal business operations.

17. Suspension and Termination

Mahallak reserves the right, at its sole discretion, to suspend, restrict, or terminate the Vendor's access to the platform at any time, with or without prior notice, for any reason deemed necessary to protect the platform, its users, or its operations.

Such actions may be taken in circumstances including, but not limited to:

- breach of this Agreement or any applicable policies
- customer complaints or negative feedback
- failure to fulfill orders in accordance with platform standards
- suspected fraudulent, deceptive, or abusive behavior
- listing or sale of prohibited or illegal products
- provision of false, inaccurate, or misleading information
- operational, reputational, or compliance risks

Mahallak may, at its discretion:

- remove or disable access to listings
- restrict certain functionalities or features
- withhold or delay payouts pending investigation
- permanently terminate the Vendor's account

Termination or suspension may occur immediately and without prior notice where deemed necessary.

In the event of termination:

- the Vendor's access to the platform will be revoked
- outstanding obligations under this Agreement shall remain in effect
- Mahallak may retain or withhold funds for a reasonable period to resolve pending transactions, disputes, or liabilities

Mahallak shall not be liable for any losses, damages, or business interruptions resulting from suspension or termination actions taken in accordance with this Agreement.

18. Force Majeure

Mahallak shall not be liable for any failure, delay, or interruption in the performance of its obligations under this Agreement if such failure or delay results from events beyond its reasonable control ("Force Majeure Event").

Force Majeure Events include, but are not limited to:

- war, armed conflict, civil unrest, or acts of terrorism
- government actions, regulations, or restrictions
- natural disasters such as earthquakes, floods, or severe weather conditions
- pandemics or public health emergencies
- failures or disruptions in telecommunications, internet services, or infrastructure
- power outages or technical system failures

During the occurrence of a Force Majeure Event, Mahallak's obligations shall be suspended for the duration of the event and for a reasonable period thereafter.

Mahallak shall not be liable for any losses, damages, or disruptions arising from such events.

The Vendor acknowledges that such circumstances may impact platform availability, order processing, delivery operations, or payment timelines.

19. Communications

The Vendor agrees that Mahallak may communicate with them through the contact details provided during registration or subsequently updated by the Vendor.

Such communications may include, but are not limited to:

- in-app notifications
- email messages
- SMS or phone communications
- platform announcements or updates

The Vendor is responsible for ensuring that their contact information remains accurate and up to date.

All communications sent by Mahallak to the Vendor through the above channels shall be deemed valid and legally effective upon being sent, whether or not the Vendor has actually received or reviewed such communications.

The Vendor agrees that electronic communications satisfy any legal requirement that such communications be made in writing.

Mahallak shall not be responsible for any failure of the Vendor to receive communications due to incorrect, outdated, or inaccessible contact information.

20. Assignment

Mahallak may assign, transfer, delegate, or otherwise dispose of this Agreement, in whole or in part, to any affiliate, successor, purchaser, or third party without prior notice to or consent from the Vendor.

The Vendor may not assign, transfer, or delegate any of its rights or obligations under this Agreement without the prior written consent of Mahallak.

Any attempted assignment or transfer by the Vendor without such consent shall be null and void.

This Agreement shall be binding upon and inure to the benefit of the parties and their respective permitted successors and assigns.

21. Severability

If any provision of this Agreement is found to be invalid, illegal, or unenforceable by a competent court or authority, such provision shall be deemed severed from this Agreement and shall not affect the validity or enforceability of the remaining provisions.

The remaining provisions shall continue in full force and effect as if the invalid or unenforceable provision had never been included.

Where possible, any invalid or unenforceable provision shall be interpreted or modified to the minimum extent necessary to make it valid and enforceable while preserving its original intent.

22. Modifications

Mahallak reserves the right to update, modify, or replace this Agreement at any time, at its sole discretion.

Any changes to this Agreement may be communicated to Vendors through:

- in-app notifications
- email
- platform announcements
- or other reasonable means of communication

Unless otherwise stated, modifications shall become effective upon being published or communicated.

The Vendor's continued access to or use of the platform after such modifications constitutes acceptance of the updated Agreement.

If the Vendor does not agree to any modifications, the Vendor must cease using the platform and may request account termination in accordance with this Agreement.

Mahallak reserves the right to modify, update, or introduce policies, guidelines, operational rules, or fee structures at any time, and such changes shall form part of this Agreement.

23. Governing Law

This Agreement and any dispute, claim, or controversy arising out of or in connection with it, including its interpretation, validity, performance, or termination, shall be governed by and construed in accordance with the laws of the Hashemite Kingdom of Jordan.

The parties agree that the competent courts of the Hashemite Kingdom of Jordan shall have exclusive jurisdiction to resolve any disputes arising from or related to this Agreement.

Nothing in this section shall prevent Mahallak from seeking interim or injunctive relief in any jurisdiction where such action is necessary to protect its rights, interests, or intellectual property.

24. Contact

For any questions, inquiries, or support requests related to this Agreement or the use of the Mahallak platform, Vendors may contact Digital Shopping Oasis Company For E-Marketing LLC through the official communication channels provided within the platform.

Mahallak may, from time to time, provide additional contact methods, including but not limited to:

- in-app support channels
- email addresses
- customer support lines

The Vendor acknowledges that the availability and form of such contact methods may change at Mahallak's discretion.

Nothing in this section shall be construed as obligating Mahallak to provide support beyond what is reasonably offered through its platform.

25. General Provisions

25.1 Entire Agreement

This Agreement constitutes the entire agreement between the Vendor and Digital Shopping Oasis Company For E-Marketing LLC and supersedes all prior or contemporaneous agreements, understandings, or representations, whether written or oral, relating to the subject matter herein.

25.2 Electronic Acceptance

The Vendor acknowledges and agrees that acceptance of this Agreement may be made electronically, including by registering an account, clicking an acceptance button, or continuing to use the platform, and such acceptance shall be legally binding.

25.3 Language

This Agreement is drafted in the English language. In the event of any translation into another language, the English version shall prevail in case of any inconsistency or conflict.

25.4 Headings

Section headings are provided for convenience only and shall not affect the interpretation of this Agreement.

25.5 Additional Verification and Compliance

Mahallak reserves the right to request additional documentation, verification, or information from the Vendor at any time to ensure compliance with this Agreement or applicable laws. Mahallak may suspend or restrict Vendor activity pending such verification.